

HOSPITAL VOLUNTEERS

Any member in good standing can volunteer at a facility in the name of the VFW Auxiliary if that member has been approved by the Auxiliary to do so. Members can volunteer alone or with a group of members and non-members.

Sponsored Volunteers: Non-members of the VFW Auxiliary who wish to serve under the VFW Auxiliary sponsorship and supervision can do so as volunteers at non-VA facilities. They must be interviewed and screened in the same manner as VFW Auxiliary members. Upon acceptance, sponsored volunteers are governed by the same ethics and rules prescribed for members. Sponsored volunteers are not eligible for VFW Auxiliary Hospital service pins, but shall receive a one-time recognition upon completion of 100 hours of service with a Sponsored Hospital Pin. Local recognition should also be given to sponsored volunteers.

QUALIFICATIONS, ASSIGNMENTS AND ORIENTATION

A volunteer must:

- **Have a willingness to accept hospital standards, orientation, conduct and supervision.**
- **Possess a clean and neat appearance.**
- **Be physically able to perform assigned tasks.**
- **Have a sense of responsibility, dependability and stability on the job.**
- **Demonstrate a friendly, business-like approach to volunteer work, with honest sentiment and not sentimentality, maintaining the veteran's dignity and pride.**

All assignments of volunteers will vary greatly depending on the needs of the facility and the program that the facility has developed. Supervisors try to place volunteers in situations which permit them to best utilize their vocational training, skills, interests and physical capabilities.

Every facility will have its own set of qualifications and rules that members should fully understand and comply.

Special note on privacy:

Confidentiality of all information the volunteer may hear, read or see is imperative; a volunteer must never discuss any confidential information. In accordance with HIPAA (Health Insurance Portability and Accountability Act of 1996), a volunteer must comply with the total protection of a patient's medical privacy.